

Operational Overview

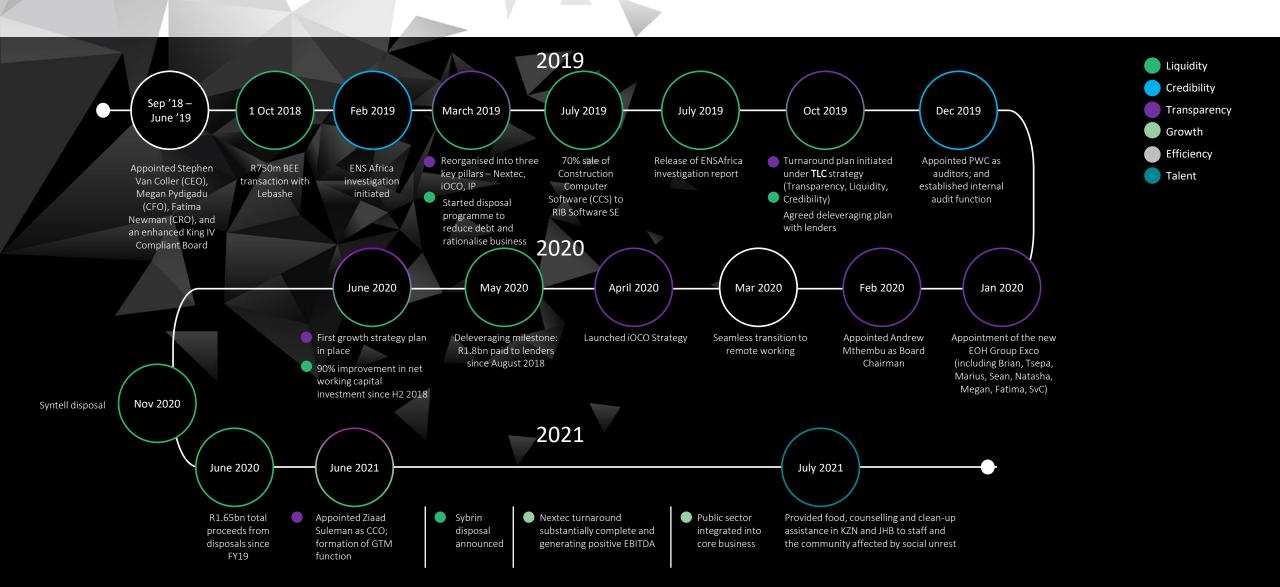
Stephen van Coller Chief Executive Officer

EOH



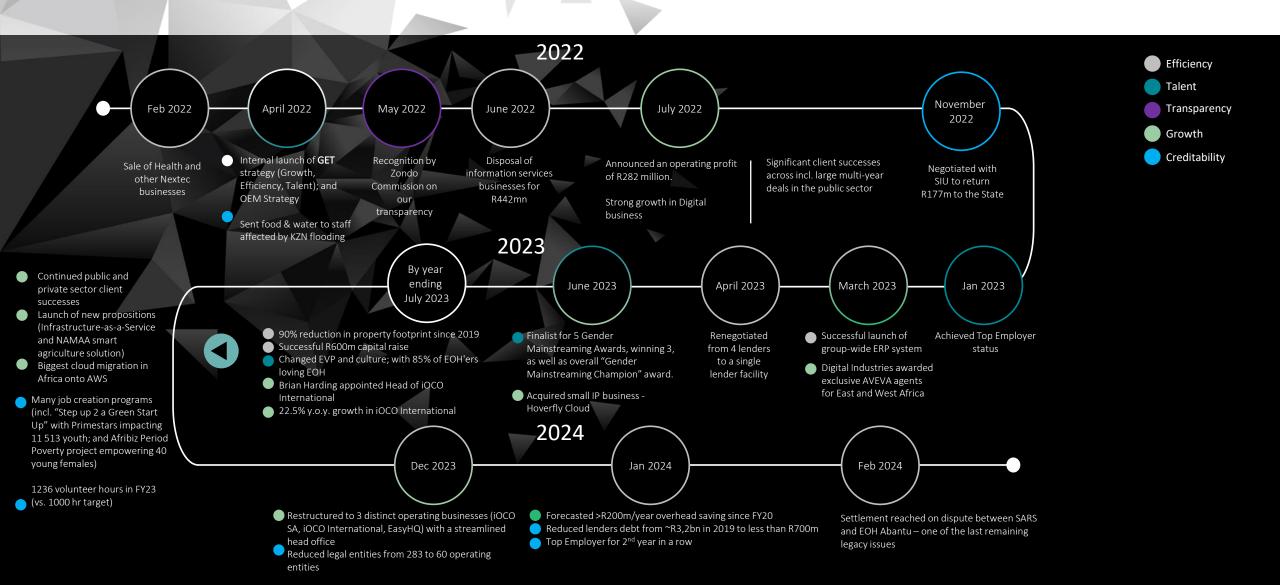


The past 5 1/2 years milestones





The past 5 1/2 years milestones





Leadership



Fatima NewmanCEO EasyHQ

Exco Member from April 2019

Marius de la Rey

CEO iOCO SA

Exco Member from April 2019

Brian Harding

CEO iOCO International

Exco Member from October 2019



Business Summary

Highlights

- **↑ GET** strategy bearing fruit
- ↑ Digital Enablement revenue grew 9%
- ↑ International Revenue grew 11 %
- ↑ Operational expenses reduced a further 3%
- ↑ Net Interest reduced 40%
- ↑ Tax reduced 16%
- R31M Cashflow generated as strong working capital management continues
- ↑ Head Office restructuring largely completed
- Final major legacy issue closed SARS
- ↑ 85% of staff love working at EOH
- **↑ TOP EMPLOYER certification received for second year**

Low lights

- **↓** Negative Local and Global political and economic issues continue
- **↓** Public Sector delays continue
- ↓ Profitability further affected by once off items of R73m
- ↓ GP Margins down 2% from FY23 to 27% from delayed/closed projects R95m

Talent

Enable & Grow

Total Spend Differently Abled and Youth | R12 783 556.20



People with Disabilities | 120



SAICA Internships | 4



iOCO specialized Digital Testing Academy | 12



ICT bursaries and Internships | 59



Employee Child Bursary scheme | 17



Launch of 2nd Period Poverty Project | KZN







Male | 49%

Female | 51%

AIC | 65 % of total workforce

Employee Resource Group launched

1 x LGBTQIA+



Care

Employee Experience

92% | of leavers would return to EOH

85% | love working at EOH

78% response rate



Wellness

Interactions @ H1:

- Wellness Wednesdays | 1713
- Online Yoga | 297
- Online FitX | 348



grow







> Investing in EOH makes a difference....



Our People matter



Our Communities matter



Our Women matter



Our Country matters





Community Development
Opened second Period Poverty Hub
in KZN -20 jobs



Women Empowerment
ESD HUB launched in celebration of
IWD 2024



EOH solves for unemployment





HY24 financial summary



HY2024



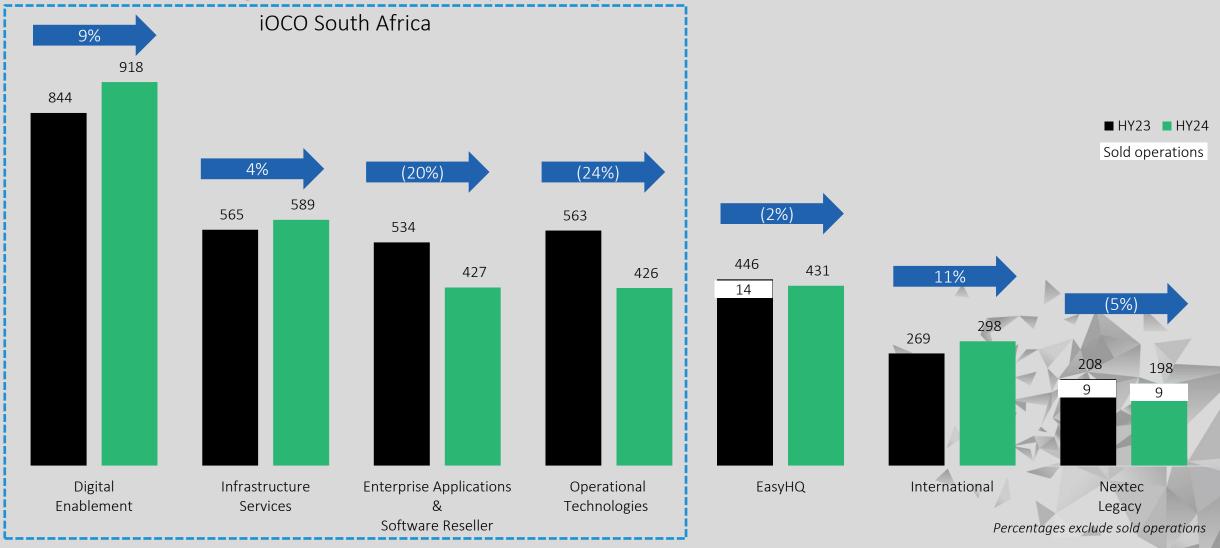
HY2023

Rm	Unaudited	Continuing	Discont.	Unaudited	Continuing	Discont.
Revenue	3,146	3,146	-	3,244	3,215	29
Digital Enablement		882	-		790	
Infrastructure Services & Applications		982	-		1,003	29
Operational Technologies		618	-		728	
(incl Nextec Legacy)		382			429	
EasyHQ International		282	_		265	
international		202			203	
Gross Profit	839	839	-	934	934	
Gross margin		27%	-	29%	29%	
Operating expenses	(830)	(830)	-	(792)	(824)	32
% of Revenue		26%	-	24%	26%	110%
Outputing Heavy Laurefit	٥	2		142	440	22
Operating (loss)/ profit	9	9 0%	•	142 4%	110 2%	32 20%
Operating margin		U70	- -	470	Ζ70	20%
Net finance cost	(59)	(59)	_	(98)	(98)	
	(55)	(00)		(55)	(55)	
Profit/(loss) before tax	(50)	(50)	-	44	13	32
Taxation	(42)	(42)	-	(50)	(50)	
Profit/(loss) after tax	(91)	(91)	-	(5)	(37)	32
A disease of EDITO A	07	07		474	404	(44)
Adjusted EBITDA	97	97 3%	•	171	181 6%	(11)
EBITDA margin		5%			0%	(37%)
HEPS (cents)	(11)	(11)		(17)	(13)	(4)
HEI 3 (cents)	(11)	(11)		(1/)	(13)	(4)



> Revenue incl intersegment sales (R'm)

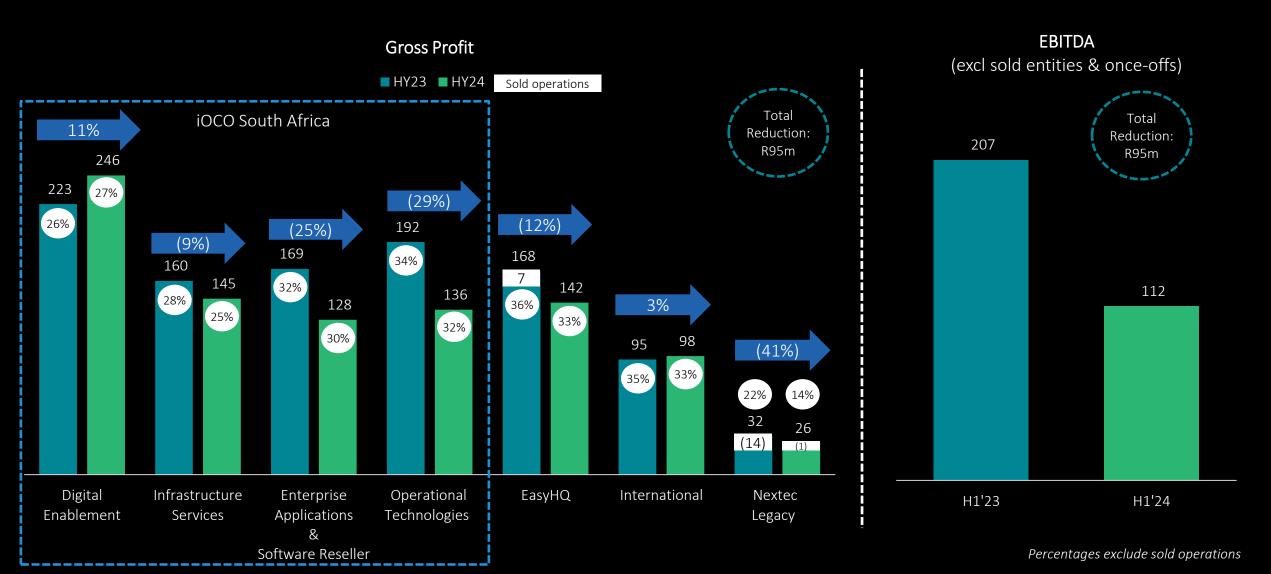
Strong performance in Digital Enablement, Infrastructure Services & International offset by economic headwinds facing customers serviced by other segments





Gross Profit incl intersegment sales & EBITDA(R'm)

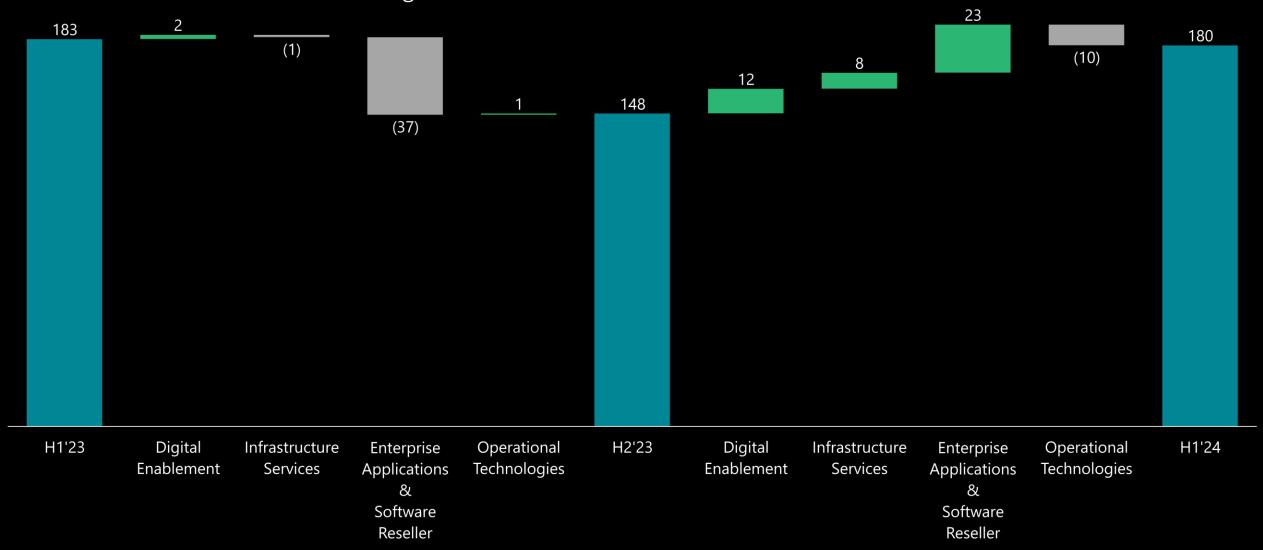
Economic slow-down placing pressure on margins





> iOCO South Africa EBITDA movement (R'm)

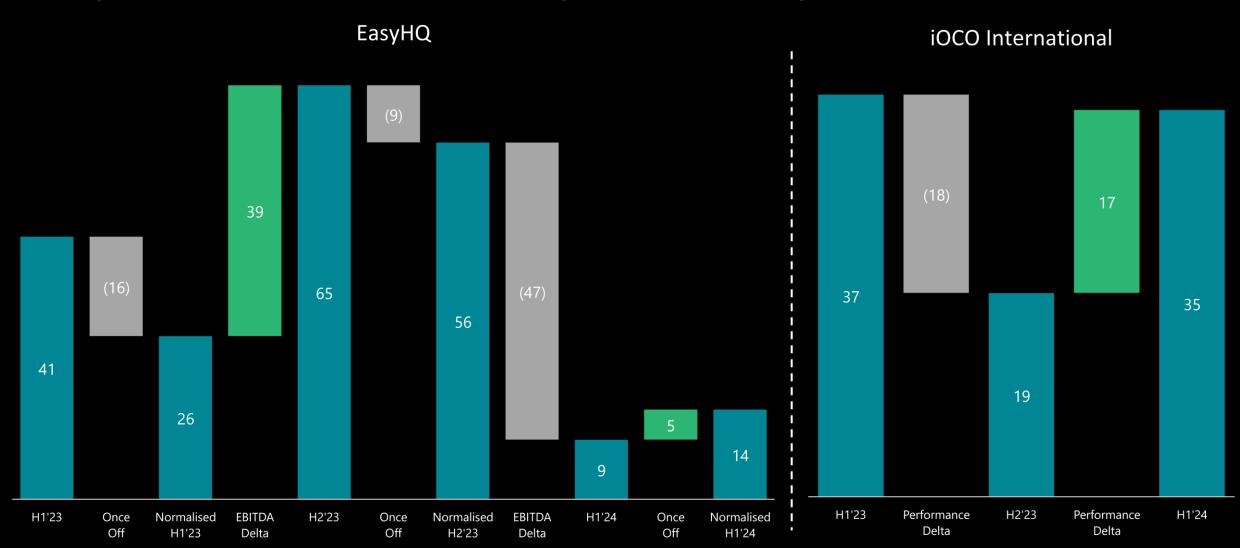
While the economic conditions have resulted in muted growth, operations have largely stablised from H2'23 with a forward-looking focus on cost rationalisation





> EasyHQ & iOCO International EBITDA movement (R'm)

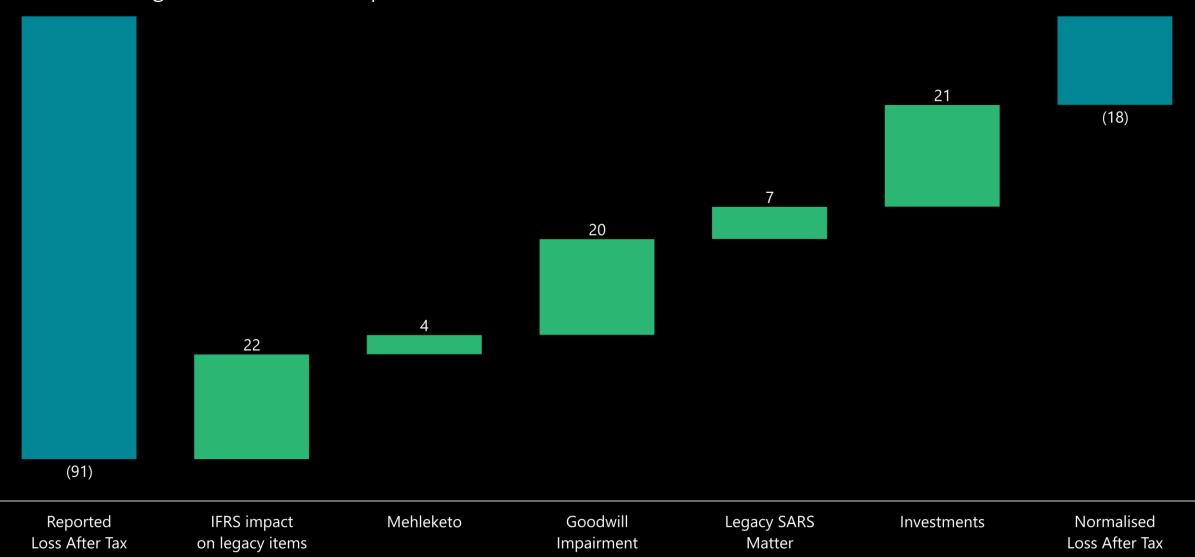
EasyHQ business remains cyclical, however, the current economic climate places pressure on top line growth. iOCO International continues to target a 10% EBITDA margin





Normalised Continuing Loss After Tax (R'm)

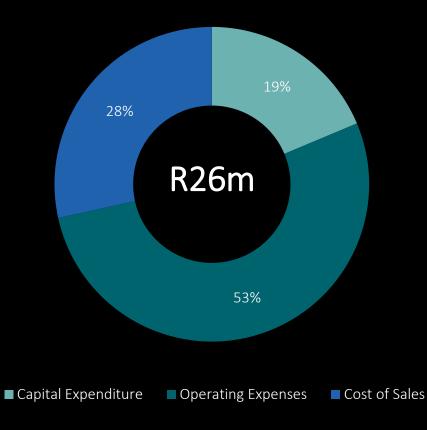
Excluding once offs the Group continues to trend towards break even

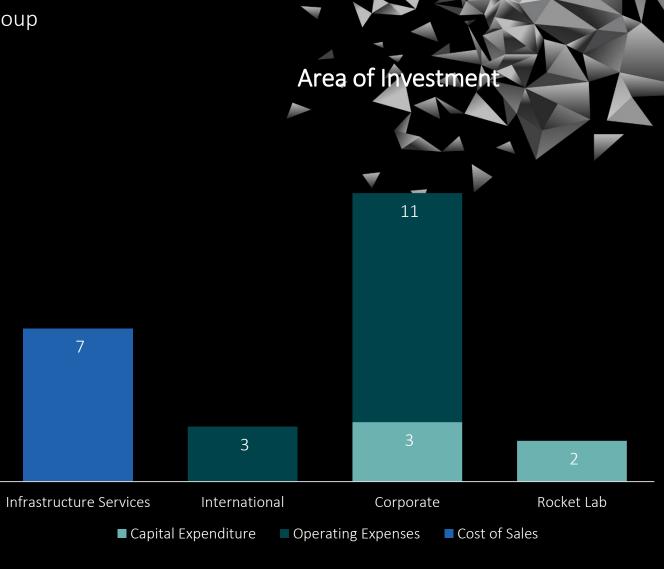


> Investments (R'm)

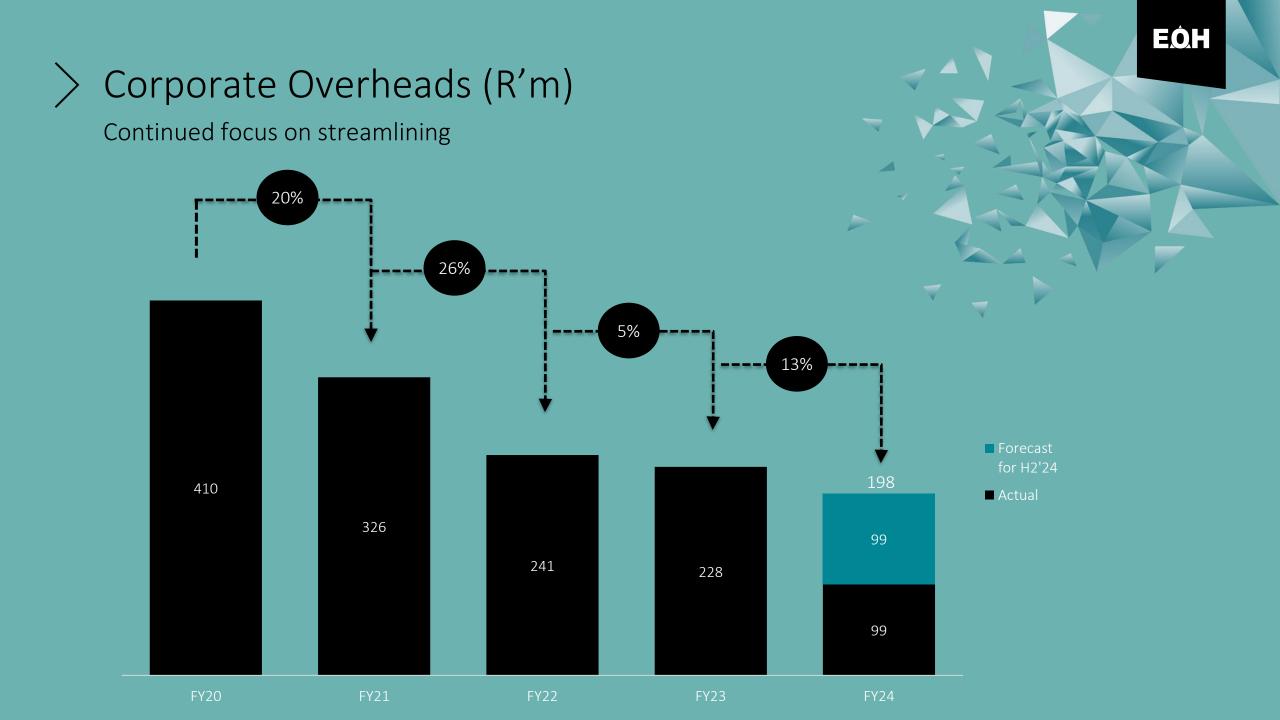
Continued focus on long term outlook of the Group

Investment Type



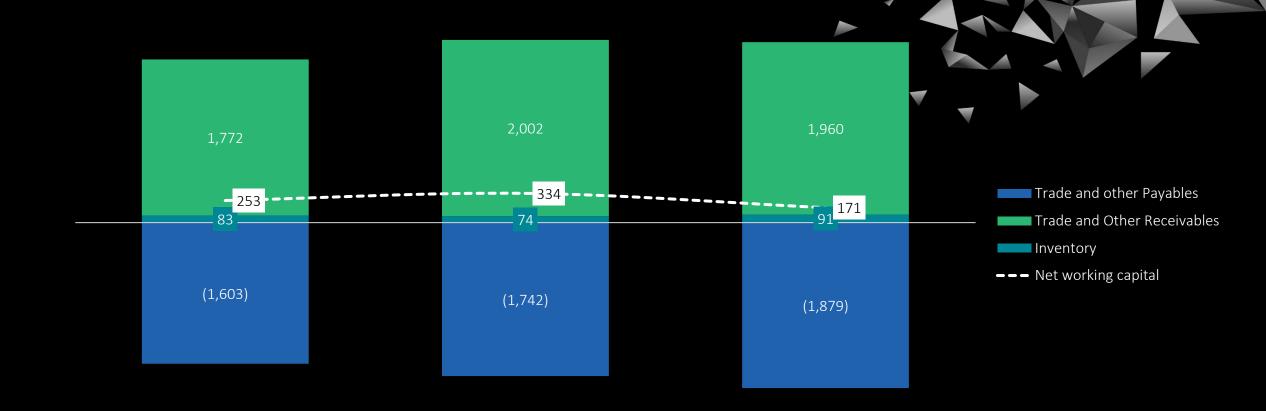


EQH



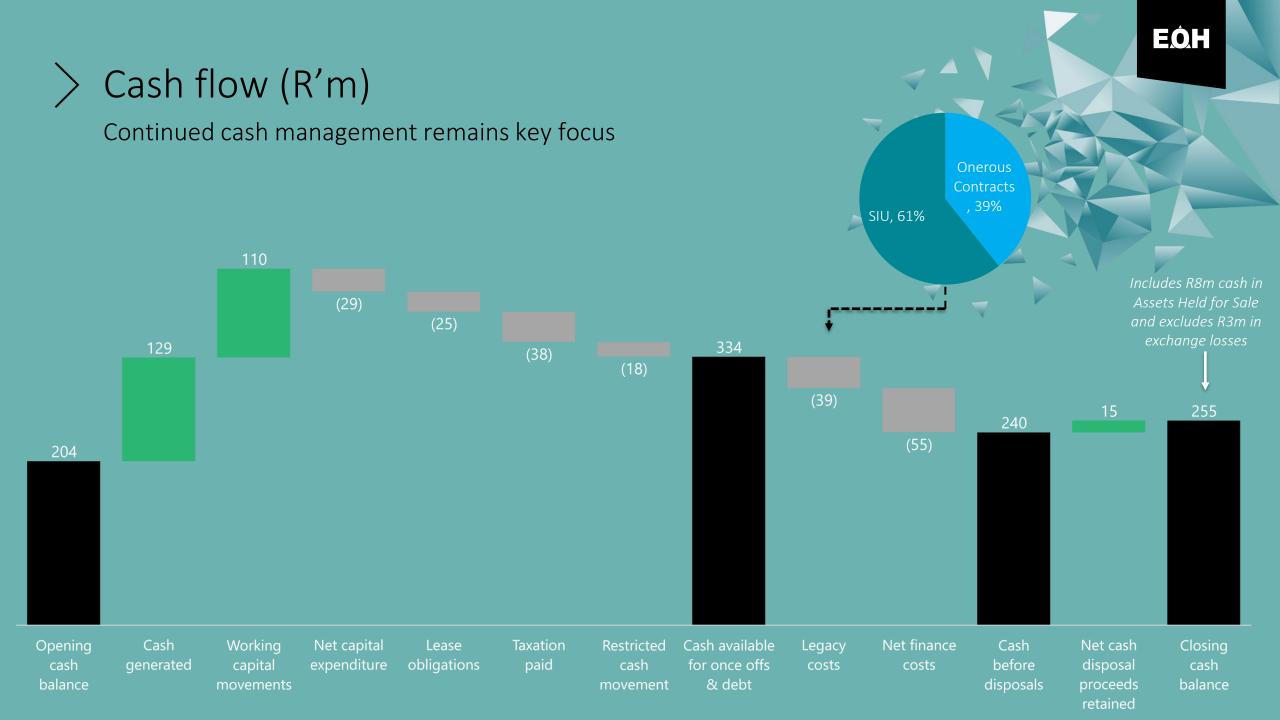
Working Capital (R'm)

Continued management focus avoiding cash leakage



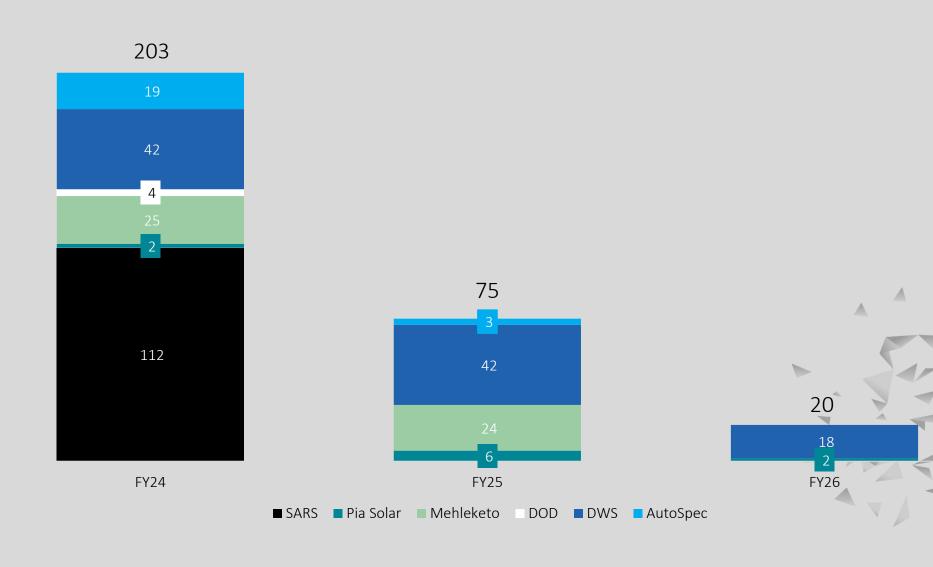
EQH

HY23 FY23 HY24



> Legacy Payments (R'm)

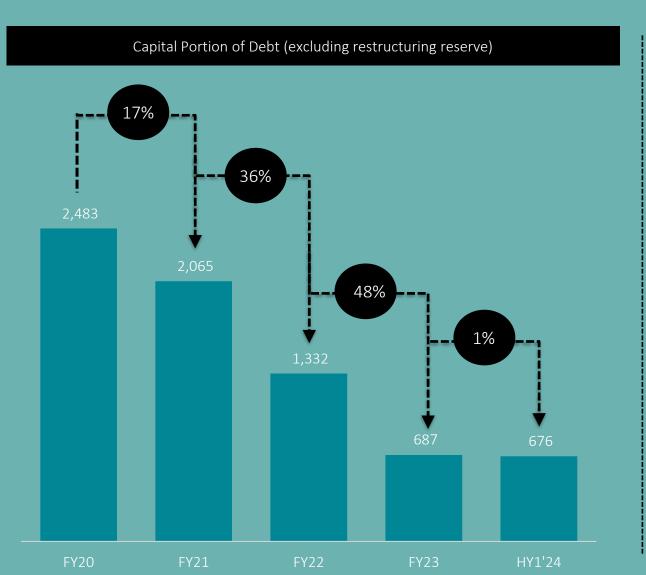
Final payments expected by FY26 with SARS matter now closed out

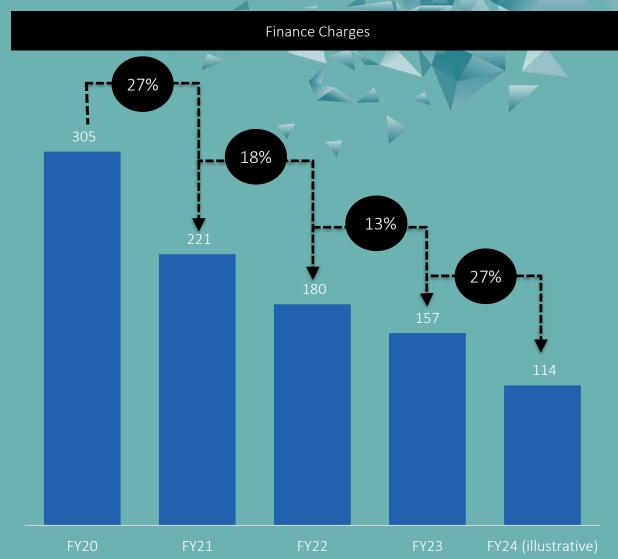




> Debt (R'm)

With the net capital raise of R550m, the Group has managed to right-size its capital structure

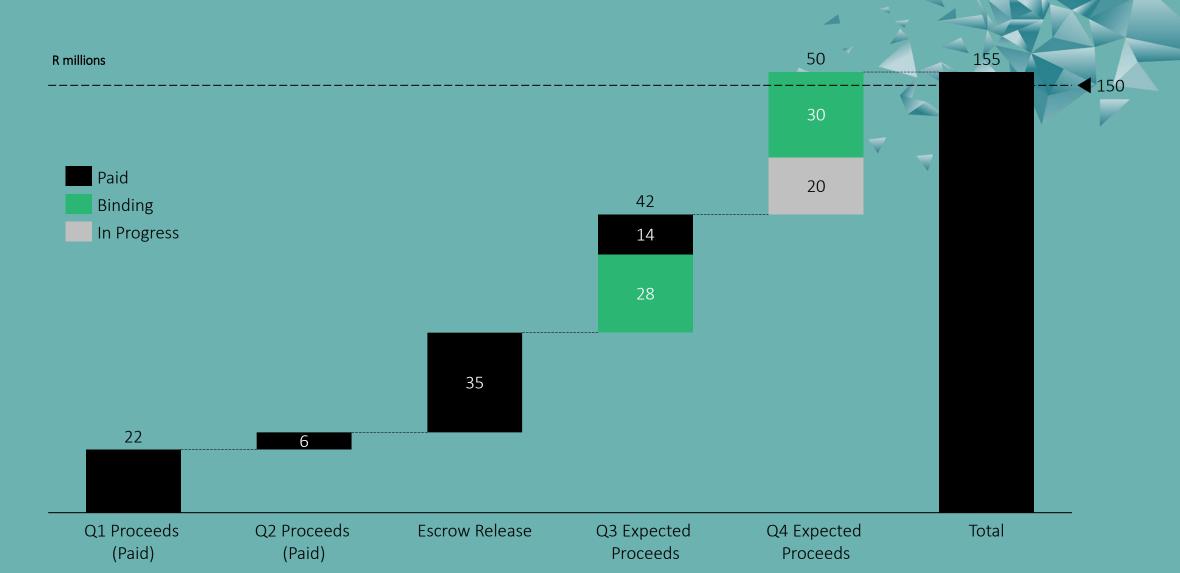






Disposal progress

On track to generate R75m from disposal proceeds



> Balance Sheet

	R'm		FY23	R'm		HY24	FY23
	Non-current assets			<u> </u>	Equity		
o o o o o o Assets	Property, plant and equipment	154	145	Δ	Stated capital Other reserves	4 775 77	4 775 112
	Intangible assets	83	94	Equity and	Accumulated loss	(4 375)	(4 325)
	Goodwill	648	669	Liabilities	Equity attributable to EOH	476	562
	Other financial assets	18	16	Liabilities	Non-controlling interest	31 506	27 588
	Deferred taxation	109	112			300	300
	Finance lease receivables	0	1		Non-current liabilities		
		1 013	1 037		Other financial liabilities	645	3
	•				Lease liabilities	42	33
				Liabilities	Deferred taxation	8	25
	Inventories	91	74			695	61
Current assets	Other financial assets	57	59				
	Current taxation receivable	20	42		Other financial liabilities	315	836
	Finance lease receivables	20	21		Current taxation payable	26	27
				(< 0 >)	Lease liabilities	31	34
	Trade and other receivables	1 959	1 959		Trade and other payables	1 879	1 699
	Cash and cash equivalents	411	236	Current	Provisions	140	184
	Current assets	2 558	2 391	liabilities		2 391	2 780
	Assets held for sale				Liabilities held for sale	11	
	Assets field for sale	33			Total liabilities	3 097	2 841
	Total assets	3 604	3 429		Total equity and liabilities	3 604	3 428

Slight casting differences is due to rounding to millions





The tough economic and political conditions globally and in RSA are set to continue but create both opportunities and threats



The central growth focus is partnering with both key OEM's and top customers assisting them to realise their digital strategies

EOH will continue to drive efficiencies to invest in organic growth and great talent. This is the crux of the very simple GET strategy



Outlook



Focus for F24

- Complete decentralisation
- Complete final non core sales
- Investigate value maximisation opportunities
- Consolidate last 5 years gains

EOH will continue to invest in its people to retain, attract and grow talent and ensure quality delivery





EOH will continue to make a difference to its

4C's

.....

- Clients
- Colleagues
- Communities
- Countries

